

UNIT 1



- 1 the page 13 plan
- 2 kind
- 3 the fact that millions of people around the world do volunteer work
- 4 a little politeness and friendliness
- 5 They are stressed by day-to-day living.
- 6 thoughtless, selfish, greedy, inconsiderate, everyday, easier, day-to-day, rude, aggressive, self-centred, generous, kind, easy

UNIT 2



- 1 at the start
- 2 no
- 3 to refer to a time before the time being talked about in the first paragraph
- 4 **(1)** Her son and husband would be able to go to the match.
(2) She would be able to watch the documentary.
- 5 Two friends or relatives had tickets, and gave them to David and his father because they were too ill to go to the match.

UNIT 3



- 1 a letter of complaint
- 2 dissatisfaction, unable, upset, to make matters worse, absolutely awful, dirty, one of the rudest people ...
- 3 yes
- 4 "To begin with", "Furthermore", "Finally", "As a result"
- 5 "I am writing to express my strong dissatisfaction with"
"according to your advertisement"
"I believe that I am entitled to a full refund"
"I hope this matter will receive your immediate attention"
- 6 a full refund
- 7 It is the appropriate conclusion for a letter that begins, "Dear Sir/Madam".

UNIT 4



- 1 mountain climbing
- 2 "I fell in love with climbing"
"I adore my hobby"
- 3 because of **(1)** special equipment, **(2)** travelling expenses
- 4 anyone who goes mountain climbing
- 5 those people who are scared of heights
- 6 makes a suggestion: Try mountain climbing, even if you are not sure whether you will like it.

UNIT 5



- 1 staggering (very shocking or surprising)
outrageous (very shocking and unacceptable)
- 2 helping the poor, the sick and the disadvantaged
- 3 teams want superstars who can bring in huge profits;
sports stars can only work for a few years;
they are the result of market forces
- 4 "I consider", "to my mind", "I believe" and "I still feel that"
- 5 the editor of the newspaper

UNIT 6



- 1 The writer agrees with the statement.
- 2 yes
- 3 examples: travelling by car, littering, not recycling, wasting electricity or water
- 4 "On the other hand"
- 5 persuade their teacher, headteacher or employer to introduce recycling schemes and educate the staff and students or workforce to turn off appliances when they're not being used, etc; persuade people to take passengers in their cars, or colleagues/schoolmates to walk to work/school together

UNIT 7



- 1 It isn't formal.
contractions like: it's, you're, I'd, you'll, I'm;
personal approach: it's brilliant that you're, Love;
non-formal choice of words: "Another thing is that..."
- 2 Internet research is easier for schoolwork.
You can download music and films.
- 3 can keep in touch with friends all over the world through social networking sites; online shopping; booking flights, rooms, etc online; easily find out more about things that interest you
- 4 The "do" places emphasis on the advice, so it is more like a warning.
- 5 She will now be communicating online instead of by post.
- 6 Yours, Sergei; Best wishes, Sergei; Cheers, Sergei

UNIT 8



- 1 Plan 1
- 2 the first sentence in each paragraph
- 3 in favour of the plan
- 4 (1) Art helps us understand the world we live in.
(2) We can feel healthier and happier by using art to express ourselves.
- 5 equipment for technology/computer skills; sports equipment
- 6 All in all, On the whole, In conclusion, Taking everything into account, To sum up

UNIT 9

- 1 yes
- 2 He wants to learn more about British culture and improve his English.
- 3 by phone or email
- 4 "I look forward" is more formal.
- 5 because he started his letter with the name of the person to whom he's writing ("Dear Ms Swann").

UNIT 10

- 1 They wouldn't be big enough to accommodate the whole group.
- 2 It is near the bus station.
- 3 They can see excavations of Neolithic settlements, and interesting finds in the museum.
- 4 A herd of unique wild ponies lives there.
- 5 Section headings can help the writer to organise the information in a logical way and help the reader to find information quickly.

UNIT 11

- 1 worst
- 2 the first
- 3 mediocre, repetitive, monotonous, weak
- 4 in my view (paragraph 1), in my opinion (paragraph 3); I believe/think/feel that; as I see it; to my mind; it seems to me that; I am sure/certain that
- 5 "simply sad"; to show how bad/depressing it is

UNIT 12

- 1 yes
- 2 Hi; I'd love to; before I can say 'yes'; One last thing; Bye for now
- 3 at the reception desk; to practise her English and French
- 4 how Hannah is; where the hotel is; how many hours they will work and for how much pay; whether they'll be given a room at the hotel to stay in, and if they will have to share it with others
- 5 no